Digital Access for All

The Gap:
Closing Gaps in Digital Access Across the Suncoast

WHY DIGITAL ACCESS?

Digital access is a basic necessity to connect to vital services such as education, health, and employment, which have increasingly shifted to an online format.

HOW CAN WE HELP?

Our team of trained Digital Navigators connects families and individuals with opportunities to obtain digital connectivity, devices, skills, and support. One-on-one digital navigation assistance is available in person, over the phone, or via email, ensuring accessibility for all.

CONNECT

If you're interested in learning more, email DigitalAccess@thepattersonfoundation.org.

COMMON FAQs

How long will a Digital Navigator appointment take? An initial appointment could take anywhere between 15 minutes to an hour.

Do I need an email address to complete an application? Yes, an email account is required for individuals applying for low-cost internet. If you do not currently have an email account or need assistance accessing your existing one, we can help.

What documentation do I need to bring to my initial appointment? A Digital Navigator will contact you by email or phone to discuss the documents you should bring to your appointment. These may include any documents or cards that verify your household's eligibility for affordable internet, such as free/reduced lunch, SNAP, Pell Grant recipient, and more.

What happens if I lack one or more pieces of documentation to prove my identity and/or eligibility? You may continue to work with your Digital Navigator to upload the necessary documentation to your application until it is complete. Your digital navigator will not keep copies of your personal information, and they will take precautions to keep your electronic data secure. Copies of your documentation will also be returned to you.

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DIGITAL NAVIGATOR PROGRAM

STRENGTHENING THE IMPACT

Through the Digital Navigator Program, part of the Digital Access for All initiative, The Patterson Foundation is training local organizations to connect asset-limited families and individuals with opportunities to obtain digital connectivity, devices, skills, and support. Through a series of trainings, implementation meetings, and knowledge-sharing sessions with other nonprofits, consultants help participants embed the responsibilities of the digital navigator into the organization's daily work and culture.

DONATING A DEVICE

The Patterson Foundation partners with the Sarasota Technology Users Group (STUG), a nonprofit that collects, refurbishes, and donates used devices—laptops, tablets, and smartphones—to individuals and families in need. To donate, request a device, or explore educational classes, visit thestug.org.

easterseals Southwest Florida

UNIDOS NOW
Educate • Elevate • Integrate

Goodwill MANASOTA

Goodwill Southwest Florida

FUNducation
Inspiring The Innovators of Tomorrow

WOMEN'S RESOURCE CENTER

CareerSource SUNCOAST

Multicultural Health Institute

Scan or click the QR code if you'd like to meet with a Digital Navigator to explore options for affordable internet, devices, and digital skills support and training in your area.